

Linking Whzan and Nourish

Connecting Two Systems



Overview

Whzan and Nourish have created a link which allows for the NEWS2 results from Whzan to automatically link into the Nourish system.

This will stop the duplication of results, saving valuable time for care and support staff.`



Setting Up the Link

1. First ensure that your resident or resident details are correct on both systems. This must include their NHS number.
2. Send an email to support@whzan.com containing your request for a 'Token' along with the name of your Whzan caseloads.
3. Once you have received your Token you can input this on the Nourish system. To do this click on the Extensions module in the administration menu.
4. Locate Whzan remote monitoring and toggle the integration to on.
5. Read and accept the Terms and Conditions.
6. Enter the Token.

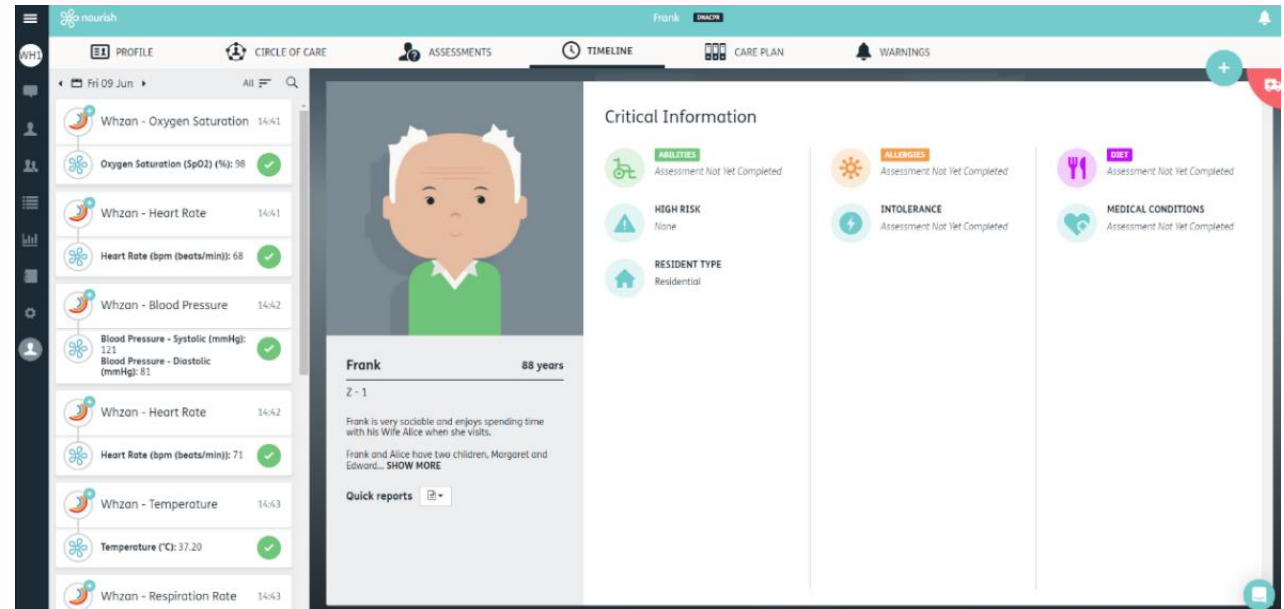
Once completed results from Whzan will automatically transfer into Nourish.



Troubleshooting

If you are not seeing results from Whzan transfer to Nourish please check your resident's details including NHS number and date of birth. If they do not match on both systems then the transfer will not work.

You will be able to see the results on Nourish under the resident's timeline. You can use the date selector to see the results from a specific date.



Importing from Nourish to Whzan

If you are setting up your Whzan caseloads for the first time or if you have a new resident to add onto Whzan, you can now import your residents from Nourish.

Once you click on a caseload you will see an option to 'Import from Nourish'.

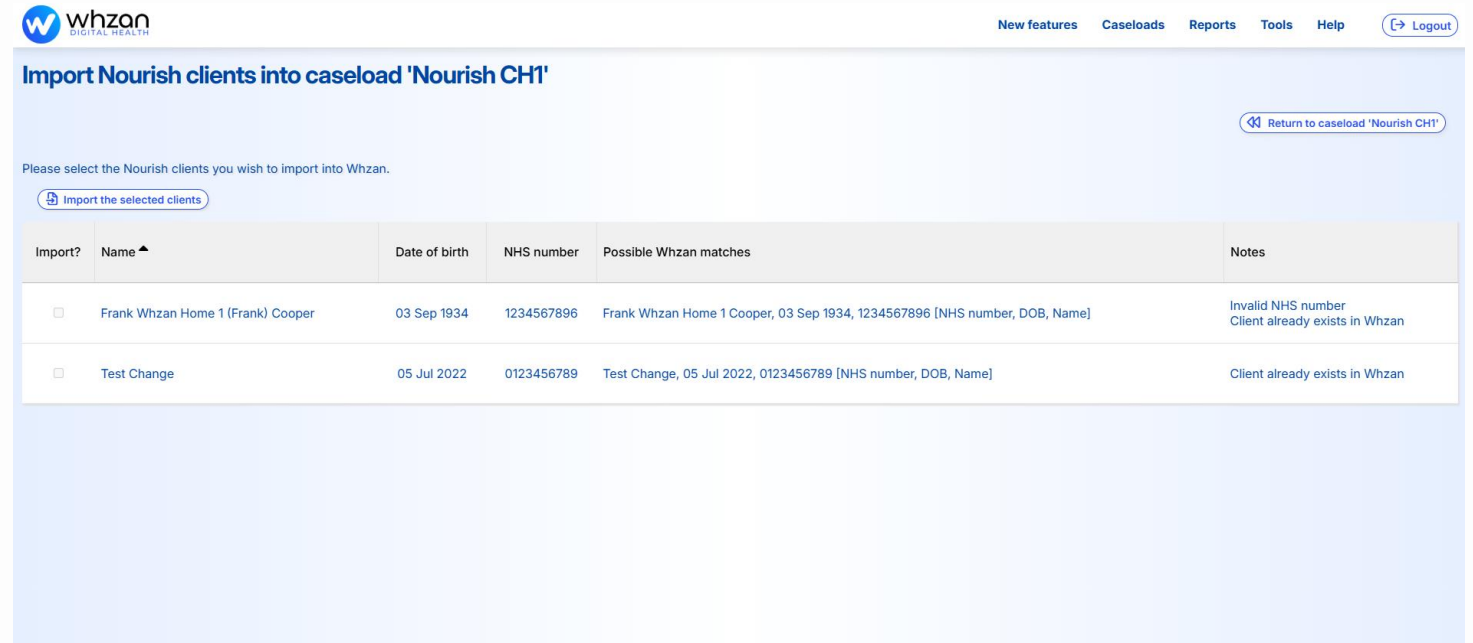


This will bring you to a page with the names and details of your residents already set up on Nourish. The system will check whether a resident is already on the Whzan system or if their NHS number does not match the NHS records locator.

Importing from Nourish to Whzan

You can choose whether to import a resident or not by using the tick boxes on the left-hand side of the screen. Untick a box if you do not wish to import that resident. residents who are already on the system will not be ticked.

If you require support then please
contact us at: Support@whzan.com
Or call us on **01983 817 000**



The screenshot shows the Whzan web application interface for importing clients. At the top, there's a navigation bar with links for 'New features', 'Caseloads', 'Reports', 'Tools', 'Help', and a 'Logout' button. The main heading is 'Import Nourish clients into caseload 'Nourish CH1''. Below this, a button labeled 'Return to caseload 'Nourish CH1'' is visible. A message states: 'Please select the Nourish clients you wish to import into Whzan.' Below the message is a button 'Import the selected clients'. The main content is a table with the following columns: 'Import?', 'Name', 'Date of birth', 'NHS number', 'Possible Whzan matches', and 'Notes'. There are two rows of data. The first row shows a client named 'Frank Whzan Home 1 (Frank) Cooper' with a date of birth of '03 Sep 1934' and NHS number '1234567896'. The 'Possible Whzan matches' column contains the text 'Frank Whzan Home 1 Cooper, 03 Sep 1934, 1234567896 [NHS number, DOB, Name]'. The 'Notes' column contains 'Invalid NHS number' and 'Client already exists in Whzan'. The second row shows a client named 'Test Change' with a date of birth of '05 Jul 2022' and NHS number '0123456789'. The 'Possible Whzan matches' column contains the text 'Test Change, 05 Jul 2022, 0123456789 [NHS number, DOB, Name]'. The 'Notes' column contains 'Client already exists in Whzan'.

Import?	Name	Date of birth	NHS number	Possible Whzan matches	Notes
☐	Frank Whzan Home 1 (Frank) Cooper	03 Sep 1934	1234567896	Frank Whzan Home 1 Cooper, 03 Sep 1934, 1234567896 [NHS number, DOB, Name]	Invalid NHS number Client already exists in Whzan
☐	Test Change	05 Jul 2022	0123456789	Test Change, 05 Jul 2022, 0123456789 [NHS number, DOB, Name]	Client already exists in Whzan



Contact Us



www.whzan.com



+44 (0) 1983 817000



Support@whzan.com



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whzan_dh



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