**PlusBus Door-to-Door**

Application Form

**CONFIDENTIAL**

**PART A – PERSONAL DETAILS**

Last Name: Mr/Mrs/Miss/Ms/Other:

First Name: Address:

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|  |
| Postcode |

Telephone:

E-mail address: Date of Birth:

Mobile:

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Current Age:

**PART B – AUTOMATIC ELIGIBILITY**

You will automatically qualify for the PlusBus Door-to-Door scheme if you have one of the following:

* a Camden Taxicard Yes No
* a Blue Badge Yes N

If **Yes** to any of the above, please provide your membership number

You will automatically qualify if you currently receive any of the following benefits (please tick):

|  |  |  |  |
| --- | --- | --- | --- |
| * Disability Living Allowance or Personal Independence Payments | Yes |  | No |
|  |  |  |  |
| * Attendance Allowance | Yes |  | No |
|  |  |  |  |
| * War Pensioner’s Mobility Supplement | Yes |  | No |
|  |  |  |  |
| * A BD8/CV1 certificate confirming you are registered sight impaired/partially sighted | Yes |  | No |

If you have ticked **Yes** to any of the above, you will need to provide proof. Please refer to the Guidance Notes for more details.

**PART C – APPLICANTS WHO DO NOT AUTOMATICALLY QUALIFY**

If you do not qualify for the scheme automatically you might still be able to join. To help us assess your eligibility please answer the following questions:

What is the name of your disability or long-term health problem?

How does this affect your ability to use public transport?

Please give the details of your doctor or consultant:

Title:

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Last Name:

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First Name:

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Practice Address:

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Postcode:

Telephone:

The council may wish to obtain further information about your disability or mobility difficulties. London Borough of Camden do not believe that your GP needs your consent to provide your personal data to us, because they can use the legal basis of task undertaken in the public interest (“public task”) under UK GDPR articles 6(1)(e) and 9(g) which makes sharing data with us lawful without consent. However, we know that often organisations do ask for consent although this is not required. To prevent delays in handling your case, please provide your consent to your GP sharing data about you with the council, if they require consent and will not rely on the other lawful basis that apply.

Yes No

**PART D – SPECIAL TRANSPORT REQUIREMENTS**

**This section should be completed by ALL applicants.** This is to help us provide for your needs when travelling.

* Will you travel in a wheelchair? Yes No
* Are you able to transfer from your Yes wheelchair to a seat on your own?
* What type of wheelchair do you have? Electric

No

Manual

* Do you have an electric scooter that you Yes No want to bring onto the Plusbus?

If **Yes**, what is the size of your scooter? Width (metres/feet):

Length (metres/feet):

* What model is your scooter?
* Do you use a walking frame? Yes No
* Do you have an assistance dog? Yes No
* Do you need to be accompanied? Yes No
* Do you have a care/support worker? Yes No

If **Yes**, please give their details below. Title:

Last Name: First Name:

Organisation: (if applicable)

Address:

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Postcode: Telephone:

Please provide any other information about your travel needs (see notes):

**PART E – DECLARATION**

I confirm the information I have given on this form is true and accurate.

Signature: Date:

Please ensure you **enclose proof of residence** and proof that you automatically qualify.

To see how we use your personal data please see [www.camden.gov.uk/privacy](http://www.camden.gov.uk/privacy)

**CONTACTING US**

You can contact us in the following ways:

# By telephone:

Freedom Pass enquiries: 020 7974 6435

Taxicard: 020 7974 6435

PlusBus Door-to-Door applications: 020 7974 6435

PlusBus Door-to-Door bookings: 020 7974 6723

Scootability: 020 7974 6435

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Disabled Drivers Assessments: 020 7974 6435

# By e-mail: Our website: In writing:

[cats@camden.gov.uk](mailto:cats@camden.gov.uk)

[www.camden.gov.uk/cats](http://www.camden.gov.uk/cats)

[www.camden.gov.uk](http://www.camden.gov.uk/)

[pats@camden.gov.uk](mailto:pats@camden.gov.uk)

Accessible Travel Solutions

Passenger & Accessible Transport Service

London Borough of Camden

PO Box 64175, London WC1A 9BY

2010

November

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| Contact Camden Call Centre: | 020 7974 4444 |  |
| Computer Cab (Taxicard) bookings: | 020 7763 5001 (option 1) |  |
| Reporting lost Taxicards: | 020 7934 9791 (option 2) |  |
| Dial-a-Cab: | 0343 222 7777 |  |
| Dial-a-Ride bookings: | 0343 222 7777 |  |
| Dial-a-Ride Helpline and Applications: | 0343 222 7777 |  |
| Benefits Enquiry Helpline: | 0800 882 200 |  |
| Department of Work and Pensions: | 0800 121 4433 |  |
| Disability Living Allowance: | 0800 121 4433 |  |
| Transport for London bus, tube, timetables etc: | 0343 222 1234 | May 2025 |