

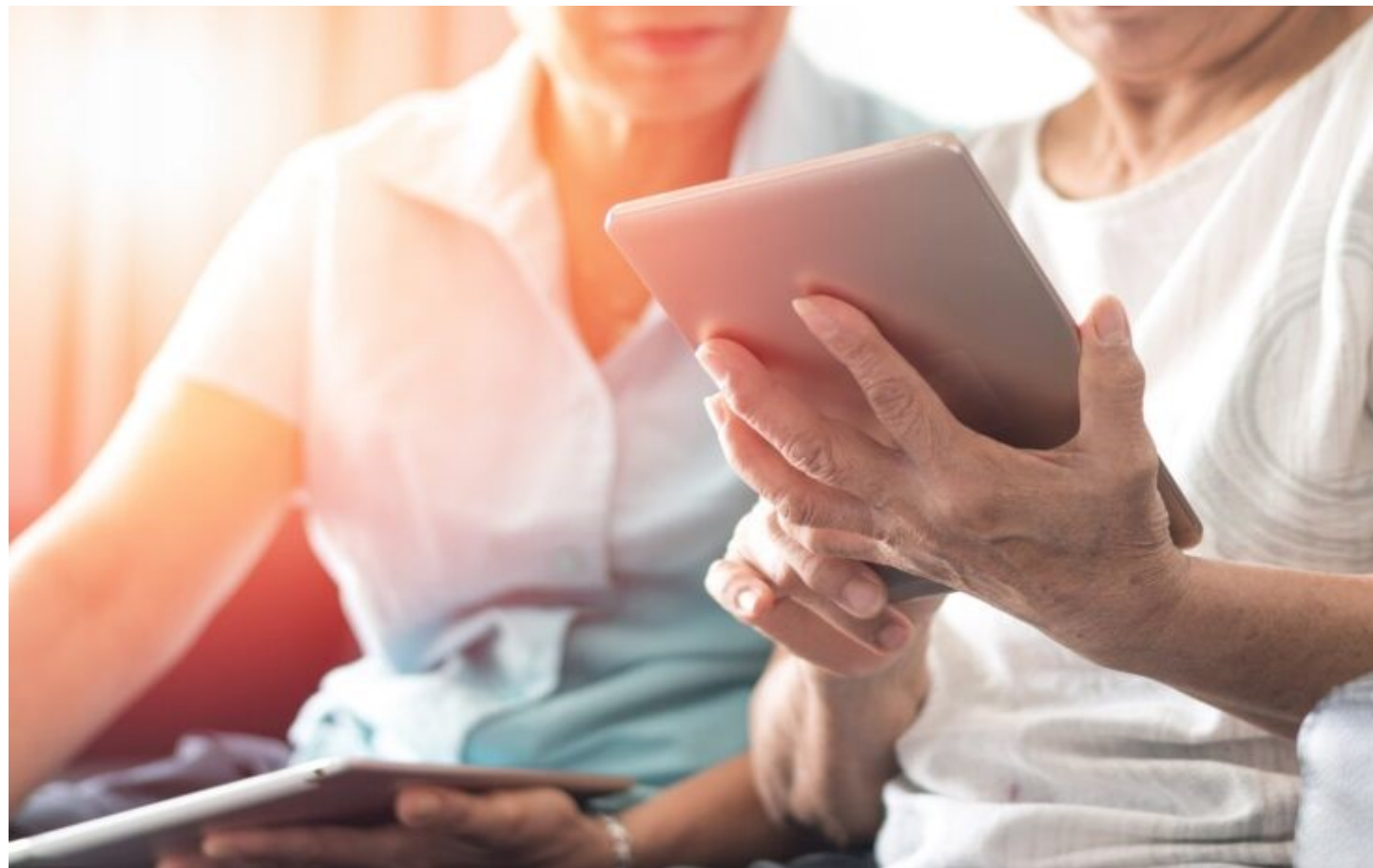


Digital Social Care Records for North Central London

Introduction to Digital Social Care Records

Digital Social Care Records (DSCR) allow the real time digital recording of care information and care received by an individual within a social care setting, replacing traditional paper records. Person-centred and built for sharing data, DSCR ensure that care recipients receive the right care, at the right time, and the right people have access to the information they need to deliver that care.

DSCR will play an important role in joining up care across social care and the NHS in North Central London (NCL), while also freeing up time spent by care workers and managers on administrative tasks and equipping them with accessible, real time information at the point of care.



The Features and Benefits of DSCR

DSCR can improve outcomes for care recipients, for providers, and for the broader health and care system by providing real time information recording and sharing about the care people receive, helping providers and carers to be more aware when people's needs change and to respond to them more quickly. While improving the safety and quality of care and improving communication about care needs, DSCR have been found to save at least 20 minutes of carers' administrative time daily, freeing up more time to spend on delivering care.

Benefits for Care Recipients

- Remote access for recipients and, with consent, their families and loved ones
- Availability of all key information is in one place, accessible at the point of care
- Improved care, including better facilitation of hospital admissions and discharges and more comprehensive briefs available to clinicians and AHPs

Benefits for Care Managers

- Easier and more efficient processes for providing information to commissioners and regulators
- Increased security and a reduction in archiving, printing and scanning costs, and the overall environmental impact when compared to paper records
- Access to real time data to review and analyse trends both for the organisation and for individuals receiving care

Benefits for Care Staff

- Faster, more accurate, and safer information sharing to support the provision of health and care services
- Minimisation of risks such as medication errors, dehydration, or missing visits
- Support for other important health and care functions such as service management, planning and research
- Ease of reading existing notes and recording new notes into the record, with records accessible from anywhere
- Reduction in time spent on administration, allowing more time to provide care

DSCR Choices

NHSE has developed a list of assured DSCR suppliers to support care providers in selecting a DSCR solution that best meets each individual setting's requirements and digital needs. Selecting from the [Assured Supplier List](#) supports eligibility for a grant payment to cover license and implementation costs for Year 1.

Every supplier accredited by NHSE has passed basic financial and security checks, complies with national standards, can help providers meet CQC regulations on good governance, and offers the following minimum features:

- Supports task planning, allocation, management and completion
- Provides controlled access to data
- Supports the operation and management of a care setting
- Supports inclusive care planning and needs assessment
- Captures real time, auditable records, notes, and observations that can be accessed at the point of care
- Able to share data with other systems and care settings

NHSE Assured DSCR Suppliers



The above DSCR suppliers have been assured as of May 2023 by the NHS Transformation Directorate in NHSE against the DSCR Dynamic Purchasing System core requirements only.

New suppliers will continue to join, creating a vibrant market place of solutions to fit the diverse needs of adult social care providers.



Adopting DSCR

What support is available?

Since 2020, the NCL Digital Social Care programme has worked to improve the digital maturity of care providers to ensure that care recipients across NCL will receive proactive, well planned and personalised care. To support the implementation of DSCR in pursuit of that aim, the programme will provide:

- A grant payment to cover costs for the purchase of an assured DSCR solution and one year of implementation
- Guidance and tools through the process of selection and implementation to make the transition to DSCR as easy as possible
- Hands-on support and bespoke training to implement DSCR into your organisation

What will care providers have to do?

- Work with the programme to identify and address eligibility and digital maturity gaps prior to implementation
- Complete an application form
- Sign an MOU to take part in and receive the grant, which will include commitment to purchasing, implementing, and funding the ongoing costs after Year 1 for the selected DSCR solution