

Wellesley Road Action Plan 14.06.2023

Contact Officers: Eugene Bertrant -Neighbourhood Housing Manager

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**Red** – No update from the officer assigned to action. Immediate action needs to be taken to address the Issue.

**Yellow**- Officer has updated the action. We are on track. However, it is still not complete.

**Green**- Action has been completed.

No.	Desired outcomes	Actions	Review / Progress update	Responsible Officer & Target date
1. <b>Community Safety</b>	1. Drug dealing throughout the day and thoroughfare for ASB/escape	Increase RSP/SNT presence	RSP was tasked for the location. The SNT and CPOs are also aware of location and targeting during patrols.	Peju Sansui
	2. No lights dark at night	Improve lighting		Noel Curran Julian Duke
	3. Stairwell used by drug users (Grafton rd)	How did they get in the building? Need to think about changing the door system.	External stairwell. They congregate on the stairs, which obstructs access and intimidates residents. Residents are asking for a door at the bottom of the external stairs to restrict access. Noel Curran looking into this.	Noel Curran Peju Sanusi

<b>2. Repairs</b>	1. Flats easily accessible – breaking. Perpetrators can easily climb. Entry doors not working or regularly forced	Assessment needs to take place with the doors. (Repairs) Why are the doors not working?		Noel curran NHO
	2. Uneven and dangerous paving in front of blocks			Noel Curran NHO
<b>3. Estate Services &amp; Grounds Maintenance</b>	1. Possible proactive work by Dog Hub to help dog owners.	Community	Peju to explore the possibility of an event, resources permitting in the future, but will continue to monitor.	Peju Sanusi
	2. Dog fouling not picked up by owners – suggested residents given a reminder of responsibility and consequence	The Council will produce correspondence to be distributed to residents and posted on estate notice boards.  Increase Responsive Security Patrol's to the mound to discourage misuse.	Concern to be monitored and individuals identified to be to warned.	Peju Sanusi/ NHO
	3. Cars parked in front of garage doors	Underground carpark area managed externally?	NSL Requested to increase patrols and issue PCN's as necessary.	Jayne Seaman/Andy Foster
				Repairs

	4. Strong smell of chemical fumes in underground parking area			
	5. Entry/exit of underground carpark often block by illegal/inappropriate parking		NSL Requested to increase patrols and issue PCN's as necessary.	Jayne Seaman/Andy Foster
	6. Sense of pride in these gardens, an asset, well used but could be used more by residents and tenants	Explore possibility to increase/improve use with residents and tenants	Action will be investigated.	Andrew Hinchley
	7. Trees planted by resident to be removed		Action will be investigated.	Andrew Hinchley
	8. Some concerns raised about consistence in maintenance of different gardens – some better than others		Action will be investigated.	Andrew Hinchley
	9. Not clear where locked/doors/gates rear of 353 Grafton Rd lead to explore and improve as far as			Andrew Hinchley Jahaan Seesahai Noel Curran

	possible dead area adjacent to block exit			
<b>4. Resident Engagement &amp; Participation</b>	1. Concerns raised about what has been proposed and consultation with residents. Residents have suggestion of ideas where the social value impact would make a bigger positive difference.	Cynergist Planned Social Value work	Any Proposal for greening and landscaping through synergist social value will be developed via residents panel including officers. Panels meetings occur every 6 weeks so update will happen accordingly.	Andrew Hinchley Danielle Dallenger, Robert Quayle TRA
	2. Current siting of rubbish skip – skip accessible by anyone and should be cordoned off with a net covering. Residents feel there are better places to site		Revised Waste management plan received from contractor 27/08/2023. Agreed on 07/08/2023 following consultation with Estate Services, H&S advisor, TRA and QCCC. New waste location now active. Comprises two containers; one for general waste and a second locked container for asbestos removal waste. Compound secured with Heras fencing. (updated by HB)	Helen Barratt Cynergist

Officers in attendance;

Stanton La Foucade, Robert Quaye, Samiya Mahamud, Deana Taziny, Eugene (NHO), Andrew Hinchley, Noel Curran, Johaan Seesahai, Michael (caretaking manager) RSP officers x2, PC Hussain female NHO.

Residents in attendance:

Elisabeth Adalakun, Sally Kellner, Ilham Farah, Natasha, Sheila & Shafique Chowdary, Eddiy, Mick farm, Angela Devaney, Fiona Scott, Natalia Brown & Ivy Kam