

Bourne Estate Action Plan from Estate walkabout 07-09-22

Contact Officer: Stephanie Marsh Aldiss, Neighbourhood Housing Manager stephanie.marshaldiss@camden.gov.uk

Red – No update from the officer assigned to action. Immediate action needs to be taken to address the Issue.

Yellow- Officer has updated the action. We are on track. However, it is still not complete.

Green- Action has been completed.

No.	Desired outcomes	Actions	Review & Progress update	Responsible Officer & Target Date
1	A general problem with dog fouling around the estate and owners not clearing up after them. It is believed that the problem is caused by dog owners living on and off the estate.	The Council will survey to identify where to place signage and discuss this with the TRA prior to signs going up. One area would be the garden area by Equiano. Communications will be sent around to all estate residents to promote good dog ownership.	The print team is waiting for the order to come through so they can print the Bourne Estate maps. Dilip and Stephanie to chase.	Dilip Shah/Stephanie Aldis-Marsh

2	<p>Unauthorised and inconsiderate parking by car owners in various areas across the estate.</p>	<p>In the longer term an estate wider Traffic Management Order (TMO) will be introduced to resolve this issue as the Council will be able to enforce action as on public highways.</p> <p>In the shorter term the Council will map, plan and introduce measures to deter unauthorised and inconsiderate parking by considering gerda gates on the Baldwins Gardens entrance to prevent on estate school collection and drop-off.</p> <p>We will also look at things like strategically placed planters around the estate including between Buckbridge and Kirby.</p>	<p>NSL will be on regular patrol whilst Jayne Seaman's team wait for a date on when the TMO will be put in place. The parking team will also write to DVLA to retrieve keeper details so they can write to the owners about illegally parking. If they are residents on the estate who are illegally parking, the parking team will work closely alongside the housing team to write to these residents about breaching their tenancy conditions.</p>	<p>Andy Foster</p>
3	<p>Improved access via communal walkways and stairwells and means of escape in case of emergency from buildings.</p>	<p>The Council will liaise with the TRA to discuss where up to 3 additional cycle storage facilities could be placed. Once agreed the TRA will be sorted to make an application for District Management Committee (DMC) funding for supply and installation of the cycle racks.</p>	<p>Charise Outram is to take pictures of where the TRA wish to put another cycle rack and email Daniel Lowne, Dilip Shah and Richard Riddle. If the location is to be agreed, then the TRA will submit a DMC bid.</p>	<p>Dilip Shah/Richard Riddle/TRA</p>

		We will also explore whether storage for buggies may contribute towards improved access and safety.	This was not discussed by the TRA or on their agenda.	Not being progressed no action required
4	Improve lighting around Equiano Court and locate it to be away from potential vehicular damage.	The Council will remove the damaged lighting from the pavement, make good and install new lighting on the flank wall of Equiano Court.	This was not discussed by the TRA or on their agenda.	Not being progressed no action required
5	Repair damaged paving around the estate.	Specifically refix the paving slabs that have become loose outside of Buckbridge, Kirkby and Nigel Buildings.	This was not discussed by the TRA or on their agenda.	Not being progressed no action required
6	Improved look to entrances to estate.	The Council will jet wash the glazed bricks in the arched entrances.	This was not discussed by the TRA or on their agenda.	Not being progressed no action required
7	Help for residents who don't know how to access the Council services or whose first language is not English.	The Landlord Services Team will organise a monthly surgery at the TRA hall and additionally all tenants on the Bourne estate will receive a visit from the Housing Officer.	Letters will be sent to residents in due course about NHO's door knocking and visiting residents.	Daniel Lowne
8	Mitigate nuisance caused by food vendors running stalls in Leather Lane Market. This is due to more of the market stalls selling cooked food and the smell and smoke entering those Bourne residents living adjacent to the market's windows.	Housing will talk to colleagues in the Street Markets team to see if there is a way that the impact of this can be reduced.	Housing is speaking with the commercial property team for advice on this matter.	Daniel Lowne/Stephanie Aldis-Marsh

